



COURSE INFORMATION

CHC22015 Certificate II in Community Services

Become a valued member of the community services industry.

Prepare yourself to work in a range of community service areas such as support work, personal care or customer service and administration.

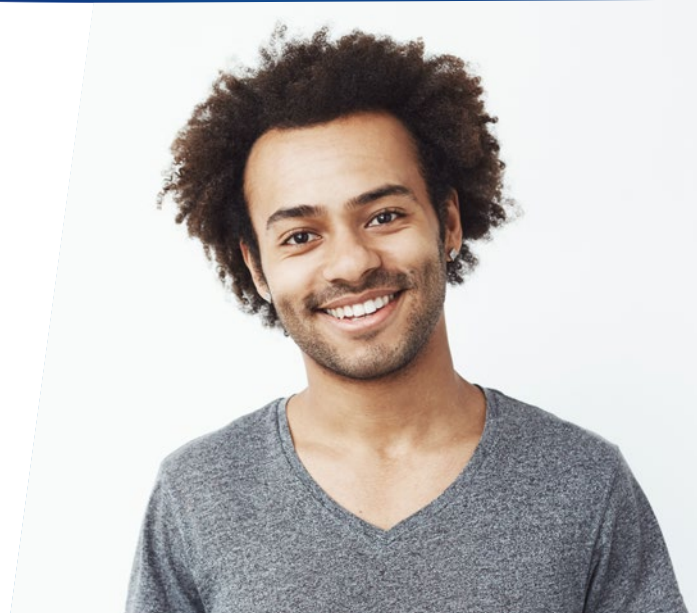
By completing this entry level qualification, you will learn how to work within a community development framework including learning the fundamentals of client interaction, identifying presenting needs and how to refer individuals and their families to appropriate services for support.

Our highly-experienced trainers provide guidance and support every step of the way, to ensure you have the knowledge and skills you need to get started in this field.

The health, aged care and community services sector is predicted to experience strong growth over the next 5 years with an excess of 50,000 job openings expected. This is due to an increased support for the sector through the National Disability Insurance Scheme (NDIS).

If you want a course that will provide you the best start to your career in Community Services with flexible study options and supportive training, this qualification may be for you!

Successful completion of this course will also give you the option to undertake further studies in the community services and health sectors.



Please take the time to read this information to ensure this qualification is right for you.

Look Now Training are available to answer any questions on 07 5334 9922.

Qualification Information

Duration

FULL TIME: 12 MONTHS

Units

You are required to complete 9 units (5 core plus 4 elective units) as per the standard course outline below.

CORE

CHCCOM001	Provide first point of contact
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS001	Participate in workplace health and safety
BSBWOR202	Organise and complete daily work activities

ELECTIVE

CHCCDE003	Work within a community development framework
CHCVOL001	Be an effective volunteer
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
BSBWOR201	Manage personal stress in the workplace

Course Delivery

This qualification is delivered online or via classroom sessions. Practical assessments are required to be completed in person.

Unit CHCVOL001 requires students to complete 20 hours of volunteer work placement.

Entry Requirements

There are no entry requirements.

Prior to enrolling your proficiency in language, literacy and numeracy will be assessed to determine any support requirements.

Course Price

Student Contribution Fees are a student's contribution to the cost of training and assessment services provided by Look Now Training.

Current student contribution fee for this qualification are:

- » *Non-concessional \$350 (\$38.89 per unit)*
- » *Concessional \$200 (\$22.22 per unit)*

Students commencing study within 12 months of completing Year 12 may be eligible for fee-free training through this funding program.

What is Queensland Certificate 3 Guarantee?

The Certificate 3 Guarantee supports eligible individuals to complete their first post-school certificate III level qualification and increase their skills to move into employment, re-enter the workforce or advance their career by subsidising course costs.


Certificate 3 Guarantee eligibility

1. Must be 15 years or over.
2. No longer at school.
3. Australian or New Zealand citizen or Australian permanent resident, or a temporary resident with the necessary visa and work permits on the pathway to permanent residency.
4. Must not have or be enrolled in a Certificate III or higher qualification (not including qualifications completed at school and foundations skills training).

Certificate 3 Guarantee program is funded by the Queensland Government.

How to Enrol:

Applications for this course can be made by contacting Look Now Training:

 (07) 5334 9922

 info@looknowtraining.edu.au

