

SIT30622

# Certificate III in Hospitality

COURSE INFORMATION

Certificate 3  
Guarantee  
Funding  
Available



The Hospitality Industry is projected to grow to 20% of the Australian workforce within the next 10 years.

This qualification reflects the role of skilled operators who use a range of well-developed hospitality skills. They use discretion and judgement and have a sound knowledge of industry operations. They work with some independence and under limited supervision and may provide operational advice and support to team members.

### Possible job titles include:

- Espresso coffee machine operator
- Food and beverage attendant
- Front desk receptionist
- Function attendant
- Function host
- Gaming attendant
- Housekeeper
- Restaurant host
- Senior bar attendant
- Waiter





## DURATION

2 years full-time | 4 years part-time



**START DATE:** Anytime

---

## Online learning

This qualification on is delivered online via our online learning system and includes virtual one-on-one sessions with your Trainer.

Students require access to a computer, the internet, Microsoft Office or similar program and also to download Microsoft Teams (free app).



## Units

You are required to complete 15 units (6 core plus 9 elective units) as per the standard course outline below.

**Please note:** Non work-based students will be required to complete 36 shifts.

| CORE       |  |
|------------|--|
| SITXWHS005 | Participate in safe work practices                     |
| SITXCOM007 | Show social and cultural sensitivity                   |
| SITXCCS014 | Provide service to customers                           |
| SITHIND006 | Source and use information on the hospitality industry |
| SITHIND008 | Work effectively in hospitality service                |
| SITXHRM007 | Coach others in job skills                             |

| ELECTIVE   |   |
|------------|---|
| SITXFSA005 | Use hygienic practices for food safety            |
| SIRXSLS001 | Sell to the retail customer                       |
| SIRXPDK001 | Advise on products and services                   |
| SITXFSA006 | Participate in safe food handling practices       |
| SITHFAB021 | Provide responsible service of alcohol            |
| BSBFIN302  | Maintain financial records                        |
| SITXWHS006 | Identify hazards, assess and control safety risks |
| SITXWHS006 | Interact with customers                           |
| SITXWHS006 | Manage conflict                                   |

## Entry Requirements

There are no entry requirements for this qualification.

Before enrolling, your proficiency in language, literacy and numeracy will be assessed to determine what level of support you may need to assist you through your study program.

Students require access to a computer with an internet connection.

***Please note: Non work-based students will be required to complete 36 shifts.***

## What is Certificate 3 Guarantee?

The Certificate 3 Guarantee supports eligible individuals to complete their first post-school certificate III level qualification and increase their skills to move into employment, re-enter the workforce or advance their career by subsidising course costs.

***Certificate 3 Guarantee program is funded by the Queensland Government.***

## Course Price

Student Contribution Fees are a student's contribution to the cost of training and assessment services provided by Look Now Training.

*Current student contribution fee:*

- » *Non-concession \$25*
- » *Concession \$15*

## Funding

### ELIGIBILITY CRITERIA

1. Must be 15 years or over.
2. No longer at school.
3. Australian or New Zealand citizen or Australian permanent resident, or a temporary resident with the necessary visa and work permits on the pathway to permanent residency.
4. Must not have or be enrolled in a Certificate III or higher qualification (not including qualifications completed at school and foundations skills training).



## Contact us:

 (07) 5334 9922

 [training@looknowtraining.edu.au](mailto:training@looknowtraining.edu.au)

[looknow.edu.au](http://looknow.edu.au)



Scan the QR code  
to start now!

**NATIONALLY RECOGNISED TRAINING.**