

SIT30622

Certificate III in Hospitality

COURSE INFORMATION

Certificate 3
Guarantee
Funding
Available



The Hospitality Industry is projected to grow to 20% of the Australian workforce within the next 10 years.

This qualification reflects the role of skilled operators who use a range of well-developed hospitality skills. They use discretion and judgement and have a sound knowledge of industry operations. They work with some independence and under limited supervision and may provide operational advice and support to team members.

Possible job titles include:

- Espresso coffee machine operator
- Food and beverage attendant
- Front desk receptionist
- Function attendant
- Function host
- Gaming attendant
- Housekeeper
- Restaurant host
- Senior bar attendant
- Waiter





DURATION

2 years full-time | 4 years part-time



START DATE: Anytime

Blended Learning

This qualification is delivered online via our online learning system and includes virtual one-on-one sessions with your Trainer.

Students require access to a computer, the internet, Microsoft Office or similar program and also to download Microsoft Teams (free app).



Units

You are required to complete 15 units (6 core plus 9 elective units) as per the standard course outline below.

Please note: Non work-based students will be required to complete 36 shifts.

CORE	
SITXWHS005	Participate in safe work practices
SITXCOM007	Show social and cultural sensitivity
SITXCCS014	Provide service to customers
SITHIND006	Source and use information on the hospitality industry
SITHIND008	Work effectively in hospitality service
SITXHRM007	Coach others in job skills

ELECTIVE	
SITXFSA005	Use hygienic practices for food safety
SIRXSLS001	Sell to the retail customer
SIRXPDK001	Advise on products and services
SITXFSA006	Participate in safe food handling practices
SITHFAB021	Provide responsible service of alcohol
BSBFIN302	Maintain financial records
SITXWHS006	Identify hazards, assess and control safety risks
SITXCCS011	Interact with customers
SITXCOM010	Manage conflict

Entry Requirements

There are no entry requirements for this qualification.

Before enrolling, your proficiency in language, literacy and numeracy will be assessed to determine what level of support you may need to assist you through your study program.

Students require access to a computer with an internet connection.

Please note: Non work-based students will be required to complete 36 shifts in a suitable hospitality environment.

What is Certificate 3 Guarantee?

The Certificate 3 Guarantee supports eligible individuals to complete their first post-school certificate III level qualification and increase their skills to move into employment, re-enter the workforce or advance their career by subsidising course costs.

Certificate 3 Guarantee program is funded by the Queensland Government.

Course Price

Student Contribution Fees are a student's contribution to the cost of training and assessment services provided by Look Now Training.

Current student contribution fee:

- » *Non-concession \$25*
- » *Concession \$15*

Funding

ELIGIBILITY CRITERIA

1. Must be 15 years or over.
2. No longer at school.
3. Australian or New Zealand citizen or Australian permanent resident, or a temporary resident with the necessary visa and work permits on the pathway to permanent residency.
4. Must not have or be enrolled in a Certificate III or higher qualification (not including qualifications completed at school and foundations skills training).



Contact us:

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